



**Modem**



**Router**



**PC**

When the Internet is not working, do the following to resolve the Internet Connection Issue.

- 1) Power your PC off
- 2) Remove the POWER cord from both the Modem and Router. (Be sure not to mix up the power cables.)
- 3) Wait for about 20 seconds to a minute.
- 4) Plug in the power cord to the MODEM and wait until the power and data lights turn solid. (Not blinking)
- 5) Now, plug in the power cord to the ROUTER and wait for these lights to come on. (These may blink.)
- 6) Power up your PC and the Internet should work now.

If the preceding does not work, call Mardo's Computer Repair at (661) 588-8862